

## ご滞在中の客室清掃および客室アメニティの設置変更についてお知らせ

平素よりダイワロイネットホテルズをご利用いただきまして誠にありがとうございます。

ダイワロイネットホテルでは、SDGs(持続可能な開発目標)に向けた取り組みの一環として、2024年4月1日よりご滞在中における客室清掃を【従来の日々実施する運用】から【ご希望されるお客様のみ清掃を行う運用】へ変更させていただきます。ただし衛生維持管理のため、清掃のご希望がない場合でも3日に1回はお部屋の清掃をいたします。

また、PREMIERを除く全ホテル客室内にあらかじめ設置しているアメニティの一部を、【必要なものを必要な分だけお客様にお取りいただく提供方法】へ変更させていただきます。

客室清掃の頻度を抑えることで節水や水質汚染抑止、温室効果ガス排出削減につながります。アメニティにつきましても、プラスチックごみ削減につながり、どちらも地球環境への負荷軽減に貢献できるものと考えております。

お客様のご滞在が快適なものとなりますよう更なるサービスの向上に取り組むとともに、より環境に配慮したホテルを目指してまいります。

ご理解のうえご協力を賜りますようお願い申し上げます。

ダイワロイネットホテルズ

### Daily Cleaning and Amenity Services Update – April 2024

We would like to thank all of our customers for your continued patronage at Daiwa Roynet Hotels.

As part of our efforts to reduce waste in line with our SDGs (Sustainable Development Goals), Daiwa Roynet Hotels will be moving from daily cleaning services to an on demand service. We would like to inform all of our customers that starting from April 1<sup>st</sup> 2024, all guests at Daiwa Roynet Hotels will only receive room cleaning services upon request. However, please note that in order to keep the hotel hygienic, we will clean the room once every three days even if no request was made.

We would also like to inform you that, whereas before all rooms received the same amenities, we will now provide each room with specific amenities tailored to each guests' individual needs (Excludes Premier hotels).

By reducing the frequency at which guest rooms are cleaned, we hope to reduce waste water, reduce water pollution and conserve energy. Accomplishing this will ultimately lead to reducing greenhouse gas emissions. By also limiting the distribution of amenities to guest specific items, we hope to reduce plastic waste and alleviate the impact we are having on the environment.

Daiwa Roynet Hotels is committed to improving all of our services and delivering outstanding experiences to all of our customers. We are aiming to achieve this goal in the most environmentally friendly way possible by offering sustainable comfort throughout all of our hotels. We appreciate your understanding and cooperation as we work together to create a sustainable future.

Daiwa Roynet Hotels